

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JC979 U.S. PTO
 10/061129
 11/13/01

In re Application of: LOWERY

Serial No.: Not yet assigned

Filing Date: Herewith

For: METHOD AND APPARATUS
 FACILITATING COMMUNICATION
 REGARDING A CUSTOMER

)
)
) Examiner: Not yet assigned

)
) Group Art Unit: Not yet assigned.

)
) Attorney Docket No.: G04.014

Commissioner for Patents
 Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

Sir:

Applicants submit herewith patents, publications or other information of which they are aware that they believe may be material to the examination of this application, and in respect of which, there may be a duty to disclose.

The filing of this information disclosure statement shall not be construed as a representation that a thorough search has been made, an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists. Nor shall the filing of this information disclosure statement be construed as an admission against interest in any manner.

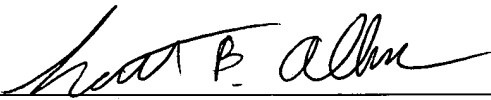
This Information Disclosure Statement is filed in accordance with 37 CFR §§1.56, 1.97 and 1.98. The items listed on the accompanying Form PTO-1449 may be deemed to be pertinent to the above-identified application and are made of record to assist the Patent and Trademark Office in its examination of this application. The Examiner is respectfully requested to fully consider the items listed on the enclosed copy of Form PTO-1449 and to independently ascertain their teaching.

No fee is believed to be due under 37 CFR §1.17(p) for this Information Disclosure Statement since it is being filed concurrently with the above-identified application.

Respectfully submitted,

November 13, 2001

Date



Scott B. Allison
Registration No. 38,370
Attorney for Applicant
Buckley, Maschoff, Talwalkar, & Allison LLC
111 Elm Street
New Canaan, CT 06840
(203) 972-5985/voice
(203) 972-7627/fax

Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>				Application Number	Not yet assigned
				Filing Date	herewith
				First Named Inventor	LOWERY
				Group Art Unit	Not yet assigned
				Examiner Name	Not yet assigned
				Attorney Docket Number	G04.014
				Sheet	1

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Examiner Signature		Date Considered	
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹Unique citation designation number. ²See attached Kinds of U.S. Patent Documents. ³Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶Applicant is to place a check mark here if English language Translation is attached.

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Sheet	2	of	2	Attorney Docket Number	G04.014

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 11/19/01

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
	A	http://www.powerbuyerservice.com/benefits.asp GE Capital Real Estate, The Powerbuyer Service: "Benefits" (download 9/7/01 - 1pg.) ©1997-2001 General Electric Company	
	B	Welch, Jack - CEO, "Our Vision for the next century is - A global service company that also sells high quality products", GE Capital Real Estate - The Power Buyer Service - 1994	

Examiner Signature		Date Considered	
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